

Tutor.com for Higher Education

The help they need. The data you need. In time to make a difference.

Student retention is a challenge.

- 1,125,000 students will drop out of college this year.
- Only 58% of students that enroll at 4-year institutions will graduate from them within 6 years.
- 75% of students aren't prepared for college-level coursework.

Tutor.com is more than online tutoring. It's a way for colleges and universities to build out their student support ecosystem. Partnering with Tutor.com ensures your students get the help they need where and when they need it. Together, we can prevent small stumbling blocks early on (or at any time) from becoming barriers to graduation.

Here's what makes us different:

Redefining Personalized

Our tutors have completed over 9.5 million one-to-one sessions with students. When a student brings a problem or question to Tutor.com, a learning moment is created between a tutor and that student. The student and tutor work together in a secure, online classroom where the student remains anonymous. The goal of every session is to capture that learning moment to ensure the student can solve the problem at hand and thoroughly understands the relevant concepts. When the student demonstrates proficiency, the session is brought to an educationally-sound conclusion by the tutor. The student leaves with his or her immediate needs addressed and the confidence to finish the rest of the assignment independently. Our rigorous approach to tutor onboarding, mentoring and retention ensures high quality, pedagogically sound help for all students and learning styles.

On Demand 24/7

Balancing work, life and jobs for today's students is tricky and they often work on coursework late at night. Working with Tutor.com is like adding 2,500 subject matter experts

to your staff to provide one-to-one help for your students whenever they need it. Students never need to schedule an appointment. Immediate access to a professional tutor allows students to be ready for the next class, which can bolster student confidence and avoid the cycle of missed assignments that causes many students to fall behind. Since over 50% of sessions tend to be in writing, it's particularly important that students can work with tutors in real time instead of waiting 24 hours for comments to be turned around.

Actionable Data

Comprehensive monthly reports, available in both Excel and PDF format, include charts, graphs and trend analysis at both an aggregate and individual level. Additionally, "Predictive Insights" provides a more detailed, granular look at the challenges students are facing and why they're seeking help. Students are flagged when they may benefit from additional assistance so institutions can take action.

Customizable Solutions

Colleges and universities who partner with Tutor.com select which of our 25 academic subject areas they want to offer one-to-one tutoring in, how they want to group subject offerings, what reports are most important to them and whether they want to staff the service with Tutor.com tutors, their own tutors or a combination of both. We can even integrate with your LMS or CMS to make authentication and access as easy as possible for students.

Mobile Access

Tutor.com is the only online tutoring program that provides mobile access for students - critical because 2/3 of today's college students have mobile devices and half of them use smartphones and tablets for coursework. The Tutor.com ToGo App for iPhone, iPad and iPod and the HTML5 interface for Android and all other devices lets students connect to tutors, save and review sessions and access resource libraries from the palms of their hands at any time.

“Our relationship with Tutor.com has been so successful because of the caliber of the company. Between the high quality of the tutors, the constant technological innovations and the responsiveness of the client services team, we have found the perfect partner in Tutor.com.”

Niki Schmauch, Coordinator of Academic Tutoring and Instruction, College of Coastal Georgia

“It really helps me be able to move on from basic skills. Instead of being in the classroom for 50 minutes answering 20 questions, I’m able to spend more time on different topics because they’ve [used Tutor.com] and gotten their questions answered.”

Christian Roldan-Santos, Instructor at Black Hawk College

“I wish I had found this tutoring in my previous classes! I have used it many many times this semester, and my grades reflect it! Thank you for supplying us with the tools we need to be successful!”

College student

“I really love this site. It gives me a chance to have help from a tutor when it is convenient for me and the tutors explain what needs to be done in the problem and why it needs to be done if I have problems understanding something.”

College student

Tutor.com is the highest student-rated online tutoring program for colleges and universities.

- **96%** of students say Tutor.com helps them build confidence and improve grades.
- **98%** of students would recommend Tutor.com to a friend.
- **99%** of students are glad their institutions offer Tutor.com services.

Inside Our Online Environment

Live 1:1 Live Tutoring

Students can access help on demand at any time in 25 academic subject areas from any computer or mobile device. They can also save, replay, email or print sessions as well as save their “favorite” tutors.

WriteTutor™ Center

Writing help when students need it most and on their terms. Students can either collaborate with tutors in real-time or upload essays & papers for review with a short turnaround time. Over 50% of our college-level tutoring sessions are in writing.

SkillsCenter Resource Library

Students can search over 8,000 web resources, worksheets and instructional videos, from trusted sources like Khan Academy, by subject and keyword 24/7.

