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# VOICETHREAD

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*“VoiceThread offers a natural online interaction that lends itself to students presenting & defending their work before experts and peers.”*

**-EDUCAUSE  
LEARNING INITIATIVE**

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# VOICETHREAD *Discussions*<sup>2</sup>

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**REPLACE** text based discussion boards with multimedia conversations that are richer, more accurate, and more engaging for all participants. A drop-in replacement for static text discussions, VoiceThread conversations are simple, accessible, and secure.

- ✔ Untethered anytime-anywhere participation for students and educators
- ✔ A stronger sense of community within classes quickly and simply
- ✔ Simplified course infrastructure by using a media agnostic platform
- ✔ Increased accessibility via diversified content & participation modes
- ✔ Simplified IT infrastructure by using a multi-platform Cloud Application

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*"What sets VoiceThread apart from these other applications is its easy integration of voice and other types of media for commenting on an original artifact.*

*VoiceThread offers a natural online interaction that lends itself to students presenting and defending their work before experts and peers." -Educause Learning Initiative*



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## **TECHNICAL REQUIREMENTS:**

VoiceThread is a Cloud Application that functions within any web browser or mobile Apple device (iPhones, iPads, iPod Touch). All data, and back-ups of the data, are dispersed across SAS 70 Type II certified datacenters. This SAAS (software as a service) model leaves the complex issues of maintenance, security, and monitoring, to us, leaving universities to focus on teaching and learning. Learning Management and Authentication Integration options are available. Additional information can be found at:

[http://voicethread.com/support/howto/Auth\\_Integration](http://voicethread.com/support/howto/Auth_Integration)

# VOICETHREAD

## Pricing

PLEASE CONTACT US for a site license quote and let us know the enrollment and faculty numbers for your organization.

	<b>Dept</b>	<b>Site License</b>
<b>Management Portal</b>	Yes	Yes
<b>Pro Accounts</b>	10	All faculty receive Pro accounts
<b>Basic Accounts</b>	250	All students receive Basic accounts
<b>Archival Export Credits</b>	500	Unlimited
<b>Phone Commenting Minutes</b>	Not Included	2000
<b>Authentication Integration</b>	Not Included	Yes
<b>Student Information System Integration</b>	Not Included	Yes
<b>Training</b>	1-45 min. web training session	2-45 min. web training session
<b>Custom Website</b>	Not Included	Yes
<b>Support</b>	Standard	Enhanced
<b>iOS app for iPad, iPhone, iPod touch</b>	Yes	Yes

# VOICETHREAD

## License Key

	<i>Description</i>
<b>Management Portal</b>	Create, edit, and track user accounts. Manage organization level preferences and capture data about usage. The management portal can integrate with your authentication and information systems to keep management to a minimum.
<b>Pro Accounts</b>	A Pro account is required for all faculty, including TA's and Administrators. It allows for unlimited VoiceThread creation, Groups creation/management, and 10GB of account storage.
<b>Basic Accounts</b>	A Basic account is given to all students, allowing them to create up to 50 VoiceThreads and has up to 2GB of account storage.
<b>Archival Export Credits</b>	A VoiceThread is a live and highly interactive discussion space that requires an internet connection. However, an Archival Export of the discussion can be ordered at any time, resulting a downloadable video file that contains all the media and commentary. This video file can then be saved and played 'off-line'.
<b>Phone Commenting Minutes</b>	For users who have difficulty configuring their computer's microphone to record, phone commenting is a highly accessible option for voice recording. Remarkably simple to use, this method requires phone commenting minutes, which can be purchased in bulk by an institution and given to users as needed.
<b>Authentication Integration</b>	VoiceThread integrates with multiple authentication frameworks, allowing your organization to choose from an extensive number of options. Members of our Authentication Team are thorough and experienced authentication engineers. For comprehensive documentation, please contact us.
<b>Student Information System Integration</b>	Integrating VoiceThread with your Information Management System enables the automatic creation of Groups and the synchronization of user, role, and Group membership. This integration results in a tremendous improvement in the new users experience as well as reduces the required scope of training and
<b>Training</b>	VoiceThread Account Managers provide one-on-one and small-group webinars for Instructional Specialists and Administrators. These 1-hour sessions are customized for the institution and any of their unique requirements.
<b>Custom Website</b>	A custom domain name and customizable homepage enable an institution to showcase its best presentations and lectures, debates and discussions, portfolios and projects, all in one central and public location.
<b>Support</b>	There are three levels of support available: standard, enhanced, and premium. Details can be found on the Support Tiers Summary. Our Account Managers are knowledgeable and passionate problem solvers that deliver best-in-class support.
<b>Advanced Security Options</b>	IT Administrators can require/enforce all the users within the organization to transmit all content in an encrypted secure framework. In addition, default user session length can be set and controlled by administrators.

## ● STANDARD SUPPORT PACKAGE

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### INCLUDES THE FOLLOWING:

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- Unlimited online access to support FAQs and documentation
  - Unlimited e-mail access to our highly trained customer support specialists
  - Guaranteed response time of two business days  
(9AM-6PM, Mon-Fri US/Eastern)
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**COST: INCLUDED IN ALL LICENSES**

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## ● ENHANCED SUPPORT PACKAGE

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### INCLUDES THE FOLLOWING:

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- Everything in the 'Standard Support Package' **PLUS:**
  - Phone and e-mail support during business hours  
(9AM-6PM, Mon-Fri US/Eastern)
  - Guaranteed response time of one (1) business day  
(9AM-6PM, Mon-Fri US/Eastern)
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**COST: 10% OF SITE LICENSE**

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## ● PREMIUM SUPPORT PACKAGE

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### INCLUDES THE FOLLOWING:

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- Everything in the 'Enhanced Support Package' **PLUS:**
  - Named contacts and dedicated account manager
  - E-mail support anytime (including weekends and holidays)
  - Access to exclusive premium phone support number
  - Guaranteed response time of four (4 business hours) for all issues and two (2 business hours) for critical issues
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**COST: 20% OF SITE LICENSE**

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